# It Takes a Village

September 2019 | BNI Vermont

Volume 6. Issue 9



# Givers Gain® Monthly

#### From Our Executive Director

September is one of the most active months each year in BNI Vermont. Many of us are finding our stride as our kids re-establish themselves into school, all of us are aware of the shortening and cooling days, and we're all just 2 weeks away from our annual Leadership Transition.

With such a short period of time left in our current roles, our attention needs to turn to the needs of our incoming roles. We've made the mistake in previous years of 'taking one hat off and putting another on" without considering the needs of the person who is stepping into our roles. It's a little odd that we take all of our experience in one role and dissipate it into a new role. We've learned that the strongest chapters are ones where the majority of the members understand the importance and systems of many roles. But we've also learned that your willingness to mentor the incoming folks plays a critical role in whether or not the incoming person will succeed. Please take a moment today to set up a mentoring meeting with your incoming person in October, November, and December to help them thrive with your experience easily at the ready.

With annual Chapter Team Training complete, we at BNI Vermont are now turning our attention to your chapter's 2019-2020 Business Plan, launching new a BNI chapter in Brattleboro, and the 7<sup>th</sup> Annual BNI Vermont Awards Banquet set for April 10<sup>th</sup>, 2020. There is a lot of activity behind the scenes at BNI to provide as much support as

possible so that you all thrive in your membership, and we're eager to do it!

Happy networking!



Vickie Wacek
BNI Vermont Executive Director

# **Continuing Education**

# Monthly Networking Tip: Tradition + Innovation keeps your BNI chapter healthy and happy

BNI's Core Value of Tradition + Innovation tends to be overlooked. These unassuming words do not instill excitement or direction, and yet their impact on our us BNI membership is profound! Consider each noun unto itself. Tradition is a collection of habits and beliefs that we all hold to. It tells us who we are and helps us communicate to the world what we do and how we do it. BNI's traditions are made up of things such as our structured and organized meetings, our practice of recognizing fellow members for generating referrals and bringing visitors, and our Visitor Host teams who support our visitors and substitutes week in and week out. Traditions are what we value and "What you value increases in value". The second part of this Core Value, Innovation, may not at first seem to fit with Tradition. However, it's the combination of the two that makes this Core Value so powerful. Innovation is all about new methods and new ideas, and what better place to find new and improved ways of doing things than with hundreds of thousands of entrepreneurs from all over the world! Innovation has allowed our motto of Changing the Way the World Does Business to evolve from decade to decade to meet the needs of our many diverse personalities, nationalities, and professions. For example, our weekly BNI meeting is very different than what was started in 1985 with additions such as the Education Coordinator role, Referral Reality Check, Testimonials, and the Visitor Host Team. Not to mention the evolution of technology such as BNI Connect and BNI University. We've learned that if we don't innovate, we stagnate. It's our Traditions, partnered with our ability to innovate, which has led to such an incredible environment of support and results!

- Vickie Wacek, Executive Director, BNI Vermont

#### **Podcasts**

#### Remember to log your CEUs on BNI Connect:

1 Podcast = 1 CEU

#### BNI Headquarters & Dr. Ivan Misner, Ph.D.

Each Wednesday, BNI Founder, Dr. Ivan Misner posts a Podcast featuring tips on Word-of-Mouth Networking.

August 21: Episode 622: Don't Be That Guy

August 28: Episode 623: The 24/7/30 Followup System

September 4: Episode 624: BNI Gives us an 'At Bat' September 11: Episode 625: Cause Networking

#### **BNI The Power of One Podcasts**

BNI New Hampshire Executive Director, Tim Roberts, has been presenting his own BNI based podcasts for a couple years, and BNI Vermont recently adopted these podcasts. Visit www.BNIPowerOfOne.com to learn more.

#### **Success Through Referrals Podcasts**

One of BNI's missions statements is to change the way the world does business, and BNI Executive Director, Tim Roberts, has really put that into action by creating **www.SuccessThroughReferrals.com.** This website helps non-BNI business professionals with their word-of-mouth marketing efforts.

# **Continuing Education**

#### **BNI Resources**

Have you ever been interested in accessing the BNI Logo? Maybe you missed a recent BNI Webinar to help you learn how to use BNI Connect? What if you would prefer the *Givers Gain* book you received in the Members Success Program, in audio format? Visit **Support.BNIConnect.com** and click on **The Resource Center** button. Why not take a few minutes right now to check out what this site has in store for you!

#### **BNI Event Calendar**

Join BNI members from across the state and the world for webinars, trainings and networking events to enrich your BNI experience by boosting your visibility and perspective! <a href="https://www.BNIVermont.com/Events.php">www.BNIVermont.com/Events.php</a>

#### SuccessNet - BNI e-Newsletter

BNI's monthly e-newsletter features first hand perspective from some of the world's most renowned networkers, leaders and public speakers, as well as networking stories from BNI members, ambassadors and directors from around the world.

<u>CEO Corner: Is BNI Really a "Business Building System"?</u>
By Graham Weihmiller, CEO BNI

<u>Collecting Business Cards is NOT Networking</u> By Ivan Misner, Ph.D, BNI Founder

#### **Support Beyond Referrals**

By Virginia Green, PhD, MBA, Member, BNI Pipeline, Redondo Beach, CA

#### Mentoring – the new trend?

By Kevin Barber, Chairman of the BNI Foundation Worldwide Inc. & ED BNI Germany South-West

**Member Moments** 

# **BNI Member Profile of the Week**

Each week we feature one BNI Vermont Member on all of our social media outlets. *If you would like to be considered for this opportunity, be sure to visit www.BNIConnect.com and update your User Profile in full,* including your headshot, company logo, business description, T.O.P.S. Profile and G.A.I.N.S. Profile.



Theresa Ferrara
Residential Real Estate
Coldwell Banker Hickok and Boardman
Integrity BNI, Essex



Morgan Kittredge Financial Advisor Landmark Financial Services Middlebury BNI, Middlebury



Jimmy Matas Automotive Sales Handy Buick GMC Cadillac Prestige BNI, St. Albans



Blair Knowles Residential Real Estate Knowles Group, KW Vermont Prosperity BNI, Williston

## From the BNI Team



Rosann Kramer
BNI Co-Director
Consultant

#### **How's Your Relationship**

By Rosann Kramer, BNI Co-Director Consultant

Every relationship has a bank account and it trades in trust. A relationship bank account (RBA) cannot be closed and you should be getting a return on your investment. Like your actual bank account, deposits and withdrawals are made to your relationship bank account. Making a deposit into your RBA with a person means you are improving his or her life

and increasing trust. Decreasing trust happens when you make a withdrawal from your RBA.

Each of us has a relationship bank account (RBA) with BNI, its members and especially our Chapter members. Like my actual bank account, I try to make more deposits than withdrawals. For example, this past spring my fellow BNI Members were making many deposits in my RBA and my actual bank account. The winter is always good for the Collision Repair business. In May our regular insurance business decreased much more than usual. Within a week we were scheduling twelve vehicles that were BNI Referrals. I know my deposits directly led to the increase in BNI business in May.

Over my time in BNI I have been making deposits to my relationship bank account and I am getting a solid return on my investment. I make deposits by attending our weekly meetings. I do not just show up to check off the attendance box either; I show up at least 15 minutes early, dressed in business attire, have my Weekly Presentation printed out, and listen to everyone's Weekly Presentations to find valuable connections for their businesses.

I made a big deposit by being the Secretary/Treasurer of my chapter in 2017-2018, only 6 months after joining Champlain Connections. It was a commitment that showed my chapter that I was there for them and that I was trustworthy. I took care of the little things so that they never became issues for our chapter or members. When I made a mistake (I am human) I apologized, owned my mistake and corrected it. I want to minimize any withdrawal to my relationship bank account with my fellow BNI Members. In 2018-2019 I wanted to step out of Leadership and was asked to be the Mentor Coordinator. I said "yes" and made another deposit. I regularly visit other chapters as a Substitute, Ambassador, Co-Director Consultant or Visitor and have One-to-Ones with Members from many chapters and try to make a referral or connection when possible.

While it takes time to build up a relationship bank account, all those deposits start to add up when the referrals start flying your way. I encourage you to take the time to make the deposits because it takes very little to deplete a relationship bank account. Withdrawals are remembered and cataloged differently than deposits. Consider falling on your sword and owning what you did when you make a withdrawal. Remember, making a deposit into your RBA with a person means you are improving his or her life and increasing trust. And isn't that what Givers Gain is all about?

## About the Author

#### **Member of Champlain Connections BNI**

Meets Fridays, 7:30 – 9:00 am Main Street Landing "The Great Room", 60 Lake Street, Burlington **Current Role:** Co-Director Consultant, BNI VT

Past Roles: Secretary Treasurer, Champlain Connections BNI

#### **Events**

# **New Chapters Forming!**

Bennington

Brattelboro - In the works!

Know anyone in the area? Send them to Heather!

Hinesburg Milton Newport Rutland

St. Johnsbury Stowe Waitsfield

Contact Heather Belanger, Chapter Launch Director, 802-233-9737

# **Member Success Program**

The BNI Member Success Program is available online at BNIUniversity.com for all new members (and current members) in their first 60 days of membership. This means that the entire course can be accomplished via the BNI University App on your phone, and/or online directly through the website and because it's online it can be tackled at a pace that fits each new member (as long as it's completed within 60 days). Chapter Member Success Programs will still be presented with each chapter once a year so that all members can partake in the course annually (as part of membership) and so that the course can be worked to the needs and interests of your membership. We continue to encourage your insight and feedback about this course, and hope that enjoy this new asset of membership with BNI!

For those of you that have taken the Online Member Success Program, we highly recommend that you follow it up with the Member Success Program Workshop. In this course you will outline and practice your Weekly Presentations, Feature Presentations, learn the best practices for 1-2-1's, and how to effectively use your contact spheres.

# New Member Skills Workshop

**September 30, 2019** 

Holiday Inn, Williston Road, Burlington

# **Advanced Member Success Program**

November 11, 2019

Holiday Inn, Williston Road, Burlington

### New Member Skills Workshop

November 25, 2019

Holiday Inn, Williston Road, Burlington



August Leadership Team Roundtable Attendees.

# **ENI VERMONT**

# DRIVE FOR FIVE

#### **Induct 5 NEW MEMBERS to Win!**

#### **EVERY MEMBER IN A CHAPTER**

that inducts 5 new members

with application dates on or between September 1 – December 31, 2019 will receive a

Large BNI Card Holder or a
BNI Padfolio of their choice and a
voucher to attend one of
The Business Experience Series
Workshops in 2020

#### **EVERY MEMBER**

who sponsors a new member

with an application date on or between September 1 – December 31, 2019 will receive a

\$40 Gift Card to any Vermont-Based Business

# **Calendar of Events**

#### **SEPTEMBER**

9/26 The Business Experience: Train the Trainer Level 1 3:00 – 5:00 pm, Fee: \$20 for members, \$30 for non-members

9/30 New Member Skills Workshop 4:00 – 6:00 pm, Free for members

#### **OCTOBER**

10/24 The Business Experience:
Train the Trainer Level 2
3:00 – 5:00 pm, Fee: \$20 for members,
\$30 for non-members

#### **NOVEMBER**

11/18 Advanced Member Success Program 8:00 am – 5:00 pm, Fee: \$125 for members

11/25 New Member Skills Workshop 4:00 – 6:00pm, FREE for members

# **Register for Events**

# **Member Recognition**

# Monthly Member Traffic Lights Report PERFECT SCORES OF 100!

**Mollie Lannen** 

C.W. Print & Design, Queen City BNI

# **Chapters In The Green - September**

#### CONGRATULATIONS TO

# Champlain Connections BNI Shelburne BNI

To access your Chapter's Traffic Lights Report, go to: BNIConnect.com -> Reports -> Chapter -> Chapter Traffic Lights

### 6 Months Perfect Attendance

**Dutton Smith** 

Homesmith Services, LLC, Middlebury BNI

**Timothy King** 

Timothy King Attorney at Law, Middlebury BNI

Erik Johnson

Aflac, Prestige BNI

Mike Quinlan

Clover Ridge Media, Middlebury BNI

**Corey Hevrin** 

The Vermont Agency, Champlain Connections BNI

Kate Dubenetsky

Hall Communications, Queen City BNI

Jennifer Etheridge

Integrative Acupuncture, Heart of Vermont BNI

**Amber Thibeault** 

Ward and Babb, Wealth Builders BNI

Jessica Hubis

Missing Piece Bakery, Prestige BNI

**Timothy Boltin** 

Delicate Decadence, Crossroads BNI

# **New Members - August 2019**

**Cindy Bailey** 

TownePlace Suites, Queen City BNI

Mike Cioffi

Winooski Insurance, The Masters BNI

Nicholas Roop

Commonwealth Financial Group, Prosperity BNI

**Diane Ravenscroft** 

Farmhouse Chic Design, Shelburne BNI

<u>Austin Mayo</u>

Able Paint Glass and Flooring, Champlain Connections BNI

**Mark Lucia** 

Enhanced Digital Systems, Champlain Connections BNI

Mason Graddock

Essex Agency, Prosperity BNI

# **Renewed Members - August 2019**

#### Theresa Ferarra

Coldwell Banker Hickok and Boardman, Integrity BNI

#### Johnathan Quong

New England Electric, Champlain Connections BNI

#### **Diane Maurice-Brault**

Vermont Lavender, LLC, Crossroads BNI

#### Jason Decoteau

Bankers Life and Colonial Penn, Crossraods BNI

#### **Scott Wiegand**

Brave Coffee and Tea, Crossroads BNI

#### Peter Cassels-Brown

Mountain Energy Design, Wealth Builders BNI

#### **Rick Gomez**

RVG Electrical Services LLC, Wealth Builders BNI

# **Important Links**

# <u>www.BNIVermont.com</u> <u>www.BNI.com</u>

# **BNI Chapter Facebook Pages**

Take a moment to "LIKE" other chapter's Facebook pages to keep up to date on information and events across the region!

Champlain Connections BNI
Champlain Valley BNI
Crossroads BNI
Heart of Vermont BNI
Integrity BNI
Middlebury BNI
Prestige BNI
Prosperity BNI
Queen City BNI
The Masters BNI
Shelburne BNI









# **BNI Vermont**

**Wealth Builders BNI** 

PO Box 64737 · Burlington, VT 05406

Phone: 802-557-0111 Vickie@BNIVermont.com

www.BNIVermont.com



Changing the Way the World Does Business®